

100-Year Limited Warranty

Europa endeavors to provide cabinet products that represent our pride and will provide satisfaction for our customers. Europa cabinets are warranted to the original purchaser to be free from defects in materials and workmanship under normal residential usage for a period of one hundred (100) years from the date of purchase. This warranty is non-transferable.

During this warranty period, Europa will repair or replace, at our option, any cabinet or its component which proves to be defective in material and/or workmanship under normal installation, use and service. **This warranty is limited to the replacement of defective parts and does not include service, labor, or transportation charges related to the removal or installation of defective parts. In addition, this warranty does not include labor or damage related to improper installation, storage, misuse or neglect.**

This warranty shall not apply to Europa cabinetry or parts that have been subjected to alteration, modification, accident, damage in transit, abnormal use, extreme temperature, moisture levels, or abrasive cleaning chemicals.

This warranty does not apply to any products used or installed in conjunction with Europa cabinets such as plumbing fixtures, counter tops, or appliances. Use of Europa cabinetry or parts contrary to instructions furnished by Europa will void this warranty.

To obtain service under this warranty, please contact the business from whom you purchased this product. **A copy of the original purchaser's dated receipt must be submitted with all claims to preserve the rights under this warranty. This warranty is non-transferable.** Europa reserves the right to inspect the claimed defective cabinets to require that the replacements will be invoiced upon shipment and credit issued upon the return and inspection of defective product.

Special considerations:

- a.) Doors that are warped 1/4" or less must be allowed to hang through two (2) seasons (Spring, Summer) before replacement will be made. Typically, the door will return to its normal flat position after conditioning to its environment. Prior to requesting a replacement, please be sure that the problem is not an installation deficiency.
- b.) Finish deviations must be inspected by an authorized Europa representative. Determination will be made following the inspection whether to repair in the field or to return the product to the factory for refinishing or replacement. No field repair may be made without approval from Europa.
- c.) Stain variations: Since no two trees are the same, wood is a unique material with natural variations in grain, texture, and color. These variations may also cause considerable differences between old samples and new cabinets. Please Note: Newly produced cabinets will never be the same color as aged samples or cabinets.
- d.) This warranty does not apply to any thermofoil products installed, without the use of properly-installed heat shields, adjacent to appliances or fixtures, such as lighting, that generate high temperatures.
- e.) Repair(s) or replacement(s) are contingent upon the current product offerings of styles and construction options within the Europa products at the time of the claim. If a warranty claim is filed after an Europa product becomes obsolete or discontinued, Europa will replace the affected component with a new component of the same or similar style based on availability.
- f.) Any deviation from standard door construction voids this warranty, including the removal of stiles and rails and sizes that exceed that maximum height and width as stated in our custom modifications page.

No dealer or agent of Europa has any authority to change or enlarge the above warranty or Europa's responsibility.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY EUROPA FOR THE CABINETS. IN LIEU OF ALL OTHER WARRANTIES, THE PROVISIONS OF THE WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF EUROPA AND THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTY. EUROPA SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF AN EXPRESS OR IMPLIED WARRANTY ON THE CABINETS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

EFFECTIVE JANUARY 1, 2009

EUROPA
by Norcraft